



QUALITY CONTROL OF SURVEY WORK

In every business that deals with either providing a product or a service, one of the most important continuing aspects of the business is the maintenance of the highest possible type of "quality control" of the said product or service.

How does the O.L.S. ensure that his "product and service " retain a high quality It appears that in the office procedures, many check controls are in place in most offices i.e. calculations, drafting, etc; Although some errors may occur in the office, most firms appear to have checking procedures to eliminate the possibility of error.

WHAT ABOUT FIELD WORK? Here, it is too often found, that virtually no ongoing check of the quality of the technical work being performed is made: Checking of the field notes submitted is not enough. A systematic "quality control" procedure should be in place in each and every survey firm, with regular verification in "the field" by the O.L.S. that both the desired technical accuracy and obtaining of survey evidence are carried out to the necessary level.

Regardless of the experience of the crew, quality control is the responsibility of the O.L.S. and must be undertaken more regularly by him.

As was stated at one of the Association meetings in the past year, the O.L.S. must both train his staff and get out and check the work being done for his firm to a greater degree than at present.

PLEASE LOOK AT YOUR FIRM'S PROCEDURES. IF YOU DO NOT HAVE A REGULAR PROGRAMME OF "QUALITY CONTROL" OF FIELD WORK, BY CHECKING IN THE FIELD, CONSIDER INSTITUTING ONE AS SOON AS POSSIBLE.