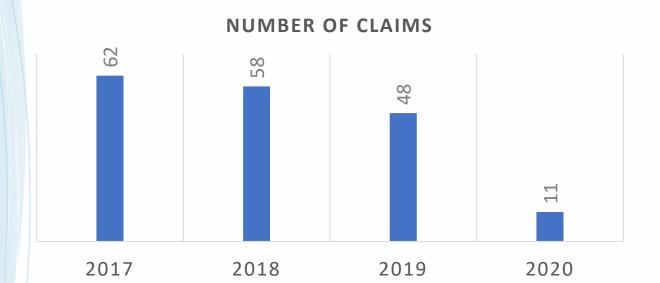
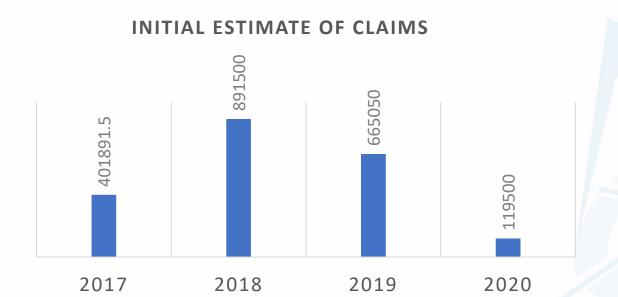
Dashboard Draft Insurance

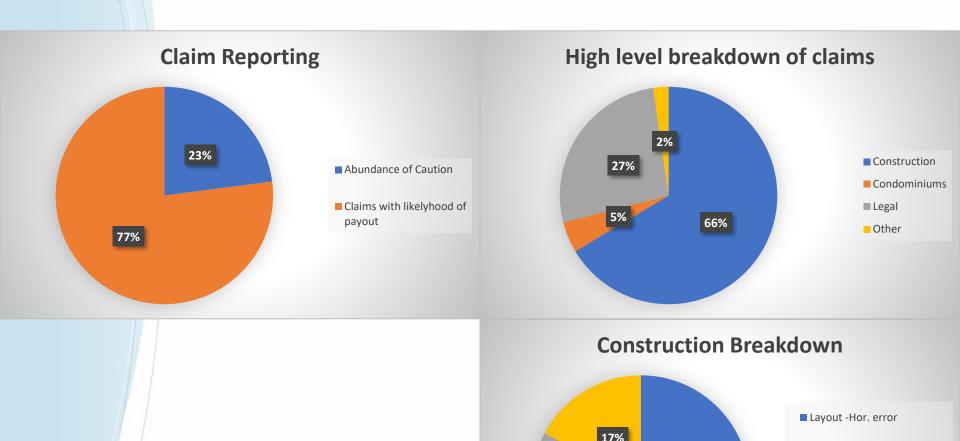
2020/04/24

Professional Liability Insurance





High Level Breakdown of Insurance Claims by Numbers



6%

33%

44%

Layout -Ver. error

■ Data Collection -Hor, error

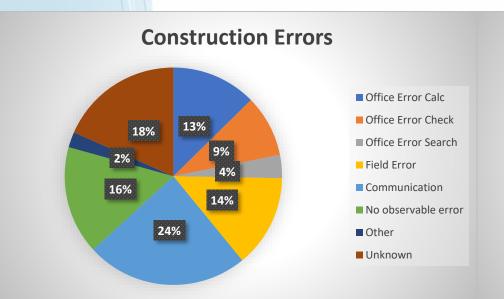
■ Data Collection -Ver. error

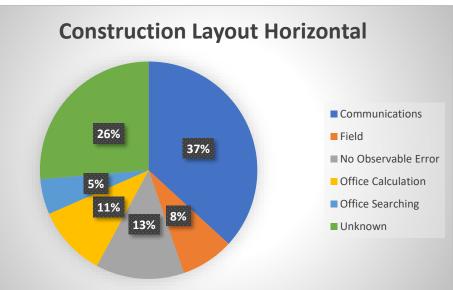
Error Types

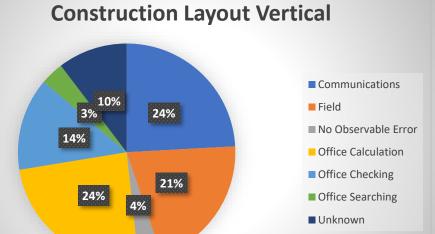
Errors were broken down into the following categories

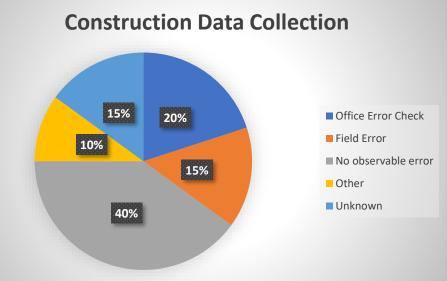
- Office Error Calculation this was used when it was clear that error flowed from a calculation error in the office
- Office Error Check this was used where it was obvious that the error should have been caught by a check but was not used when it was a calculation error (e.g. wrong lot number on plan, wrong unit number on condo plan)
- Office Error Search this was used where there was a lack of information that would have been available with a reasonable search (e.g. title search, municipal bylaw search)
- Field Error this was used where there was admission that the error was in the field (even though it should have been caught by a check)
- Communication used where internal and/or external communications caused the error (e.g. wrong version used)
- No observable error
- Other errors not covered above
- Unknown the surveyor did not provide enough information to derive a source of error

Breakdown of Error Types by Numbers

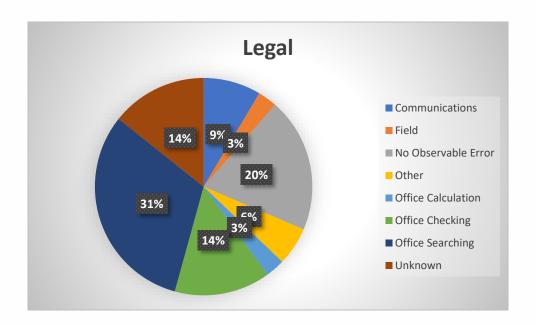








Breakdown of Error Types by Numbers (continued)



Comprehensive Survey Reviews

